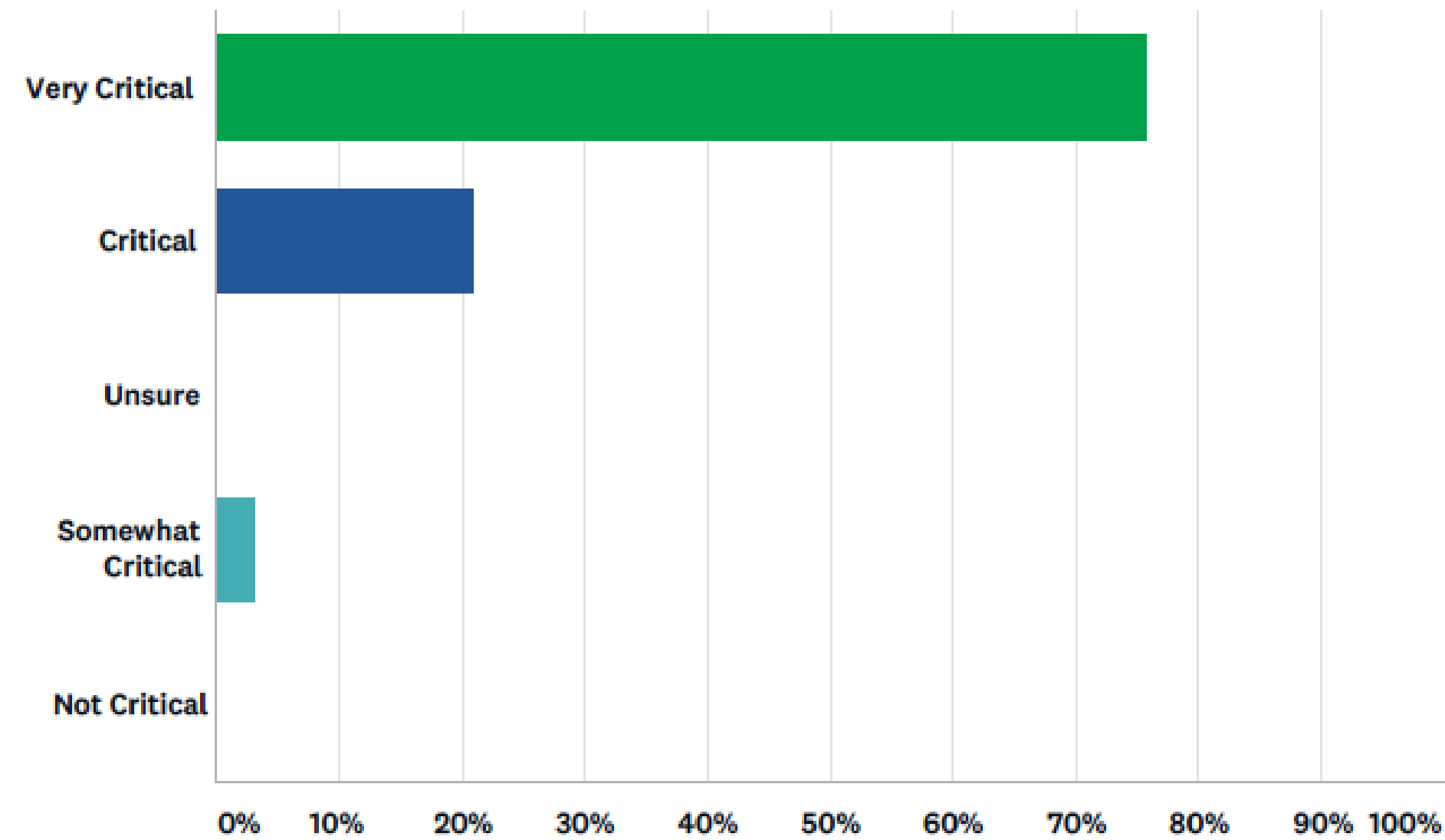
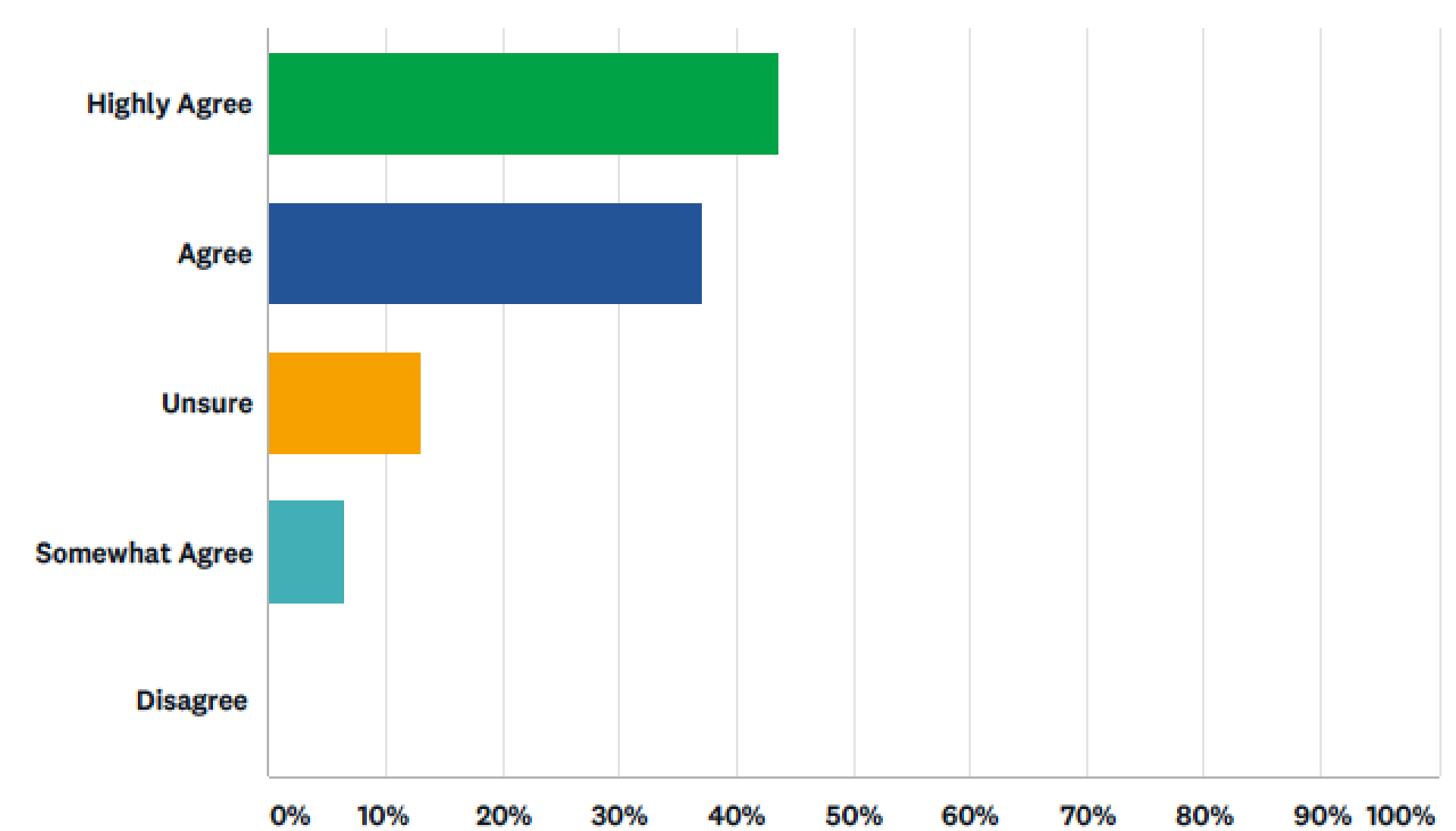


IT Impact to Student Success



Student Likely to Share IT UX



- Your customer's users expect Facebook like experience
- Your customers look for help with IT decisions and operations
- Regulators look for data to justify investments

40%

of network problems experienced & reported by users before network team was aware

37%

of a network team's time is spent on troubleshooting network problems and incidents

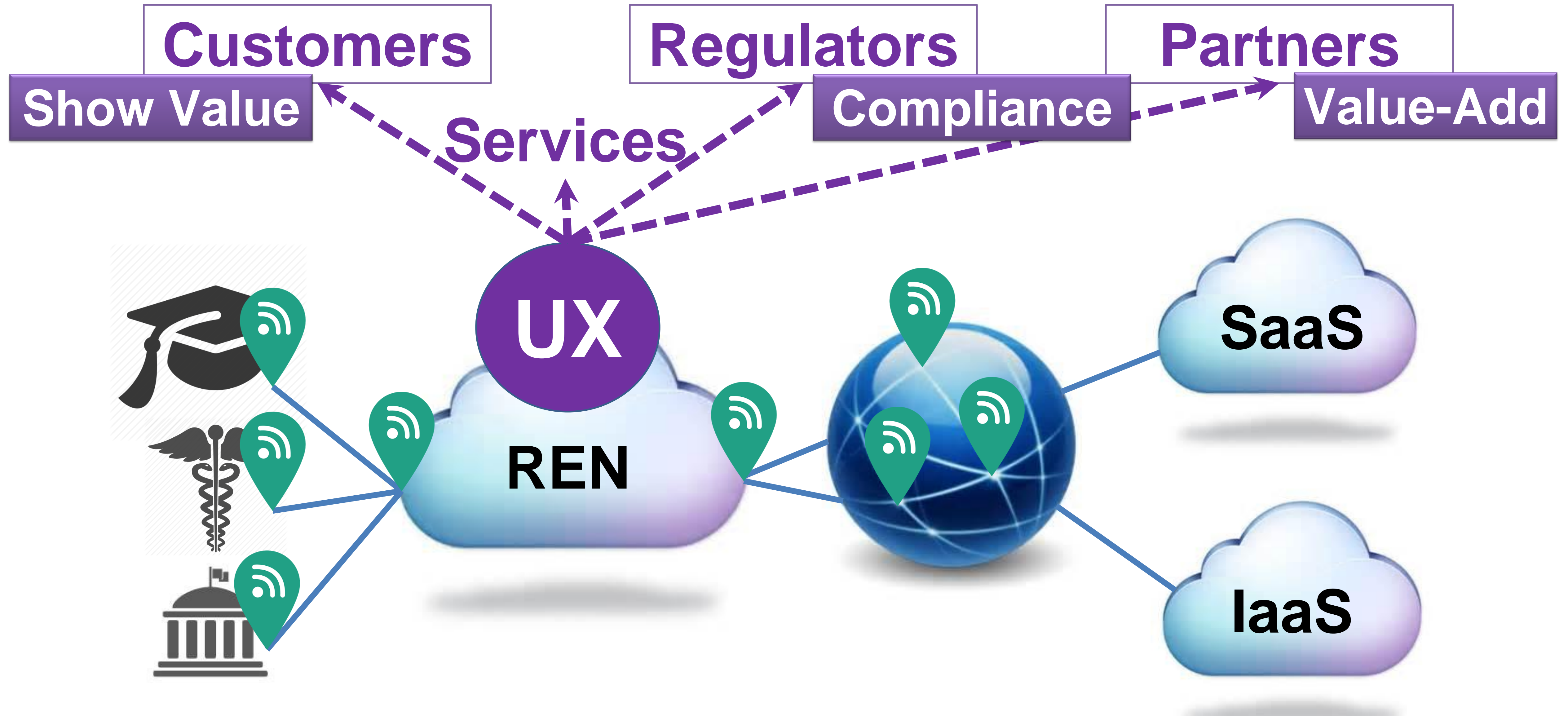
52%

of medium, large enterprises are using more than 16 Network Performance, Management tools

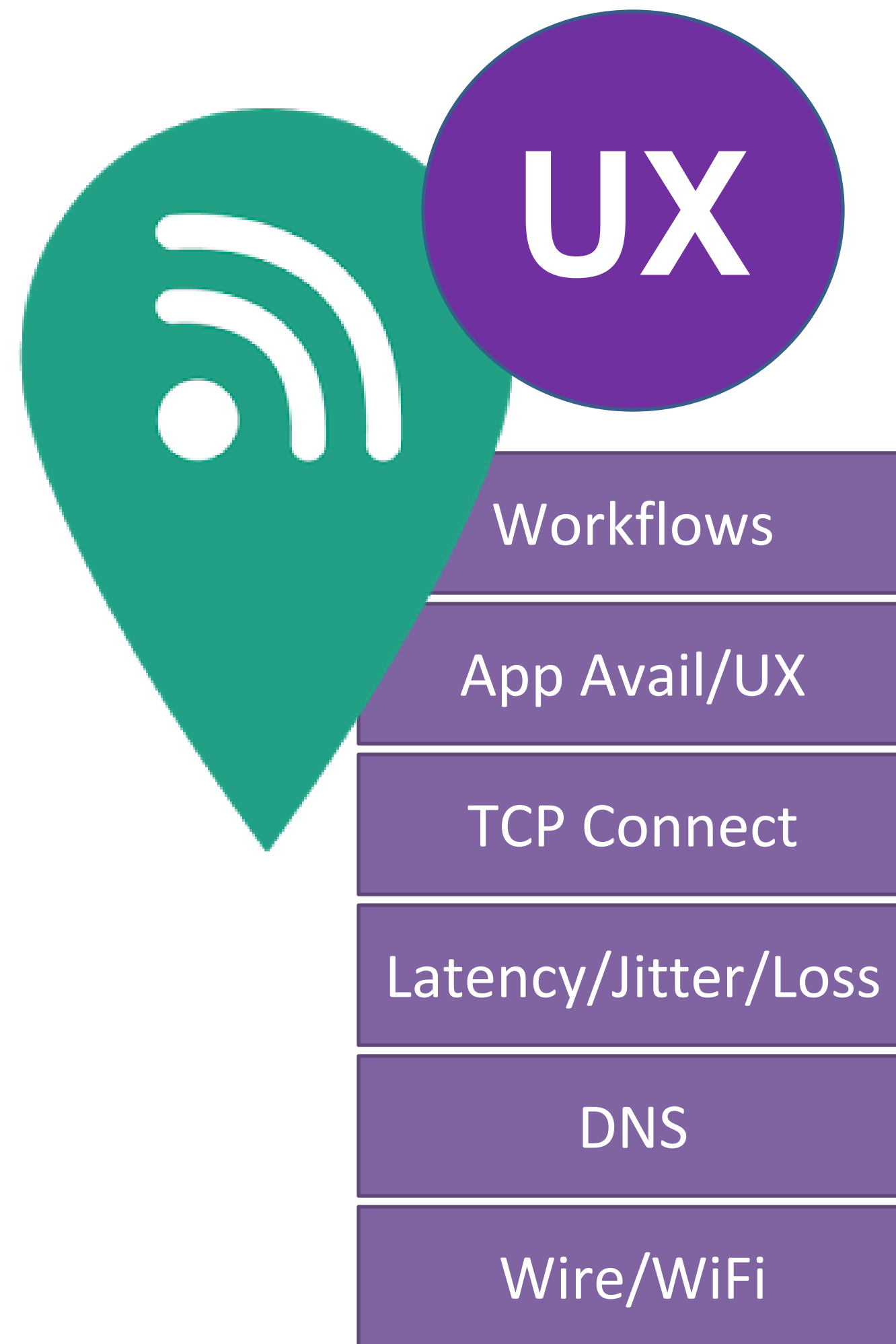
- Network is critical but siloed approaches are not sufficient
- A services focused perspective is critical in the era of Cloud
- Complementary services are good but only steps to the true value
- Ultimately, there is only one metric that matters



UX



End-to-End Provider and Trusted Advisor



**We built the platform for
instrumentation and analytics**

**We work with partners to develop
Services specifically for RENS**