How Regional Partnerships with National Performance Engineering and Outreach Initiatives are Enabling Science © 2019, Engagement and Performance Operations Center (EPOC)

# National Performance Engineering and Outreach Initiatives: CC\* 18-508

- "NPEO program area will establish a national resource of expertise, best practices, training, practical experience, data, and applied research and development"
- Goal: order-of-magnitude improvements in data transfer performance
- Two awards made:
  - #1826967: Towards a National Research Platform
    - Larry Smarr, Philip Papadopoulos, Frank Wuerthwein, Tajana Rosing, Ilkay Altintas
  - #1826994: Engagement and Performance Operations Center (ReSEC)
    - Jennifer Schopf, Jason Zurawski, Dave Jent

## Solicitation Specified Activities

- Centralized point of expertise, advice, and engagement for scientists
- Investigation of and solution engineering for end-to-end performance
- Disseminating best current practices for end-to-end data transfers
- Investigating, evaluating, testing data movement systems and tools
- Providing analysis and objective recommendations
- Providing training on network performance analysis and troubleshooting
- Engaging with CI engineering expertise (eg Campus Champions, CaRCC)
- Leverage PerfSonar, passive measurement, and other performance testing
- Analyze network performance and data transfer metrics
- Identifying potential bottlenecks in data transfers for scientific collaborations

© 2019, Engagement and Performance Operations Center (EPOC)

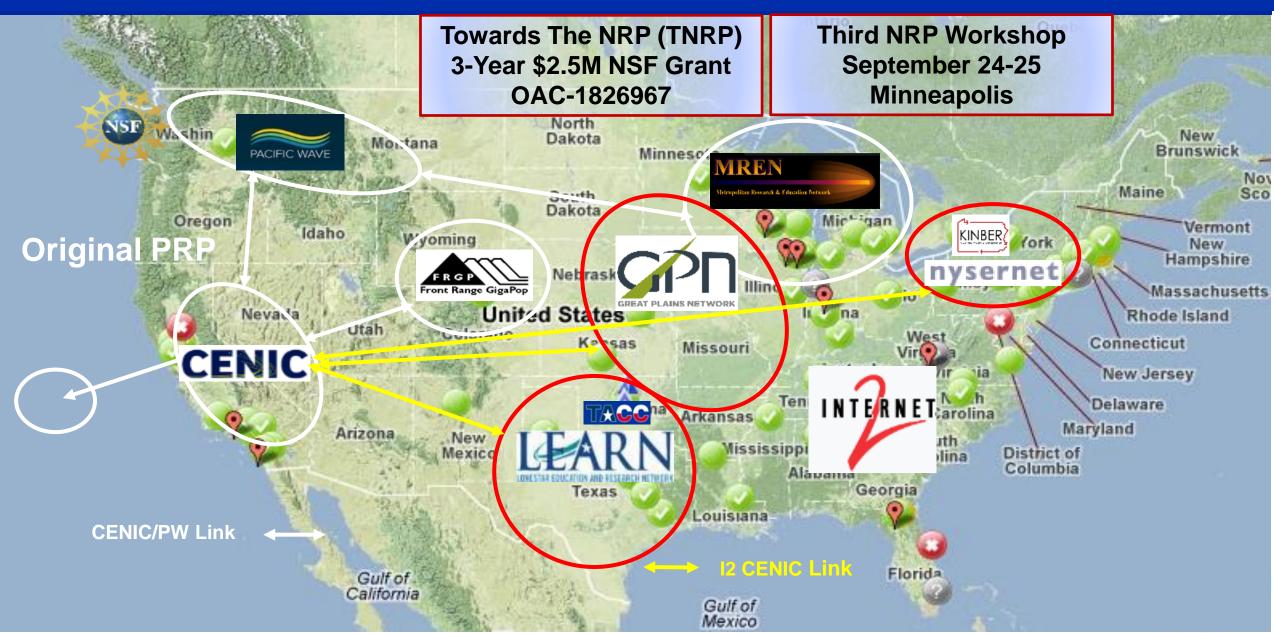
# Expected collaborations with related activities and groups in R&E networking community

- Campuses
- National Research and Education Networks (NRENs)
- State and regional R&E networks
- Also "collaborate with operational entities to assist in optimizing scientific data transfers"

## PANELISTS

- Introduction: Jen Schopf, Indiana University / EPOC (Moderator)
- 5 minute overviews
  - Towards the Next Research Platform: Larry Smarr, University of California San Diego / Calit2 / TNRP
  - Engagement and Performance Operations Center: Jennifer Schopf
  - Great Plains Network: James Deaton
  - KINBER: Jennifer Oxenford
  - LEARN: Akbar Kara
- Question Time!

#### TNRP = PRP (CENIC, PNWGP, FRGP, HI, and MREN) + OSG + ESnet + Quilt + NRP Pilot (I2, KINBER, Learn, GPN, NYSERnet) + ...



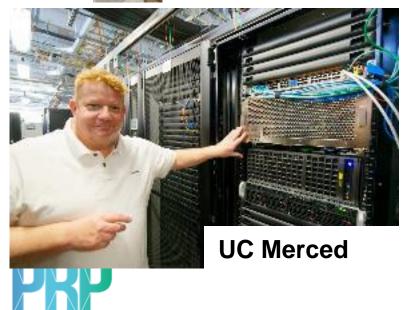
Installing FIONAs Across California in Late 2018 and Early 2019 To Enhance User's CPU and GPU Computing, Data Posting, and Data Transfers



**UC** Irvine







PLATFORM







## **TNRP** Patterns of Federation and Sharing

## **TNRP** Nautilus Federation

- CILogon Federated Authentication
- Rook/Ceph/EdgeFS Cloud-Native Storage
- Kubernetes Container Orchestration
- Network Monitoring perfSONAR MaDDash
- Prometheus / Grafana Dashboards
- ElastiFlow EKS Flow Analysis Dashboards
- Federated Namespaces





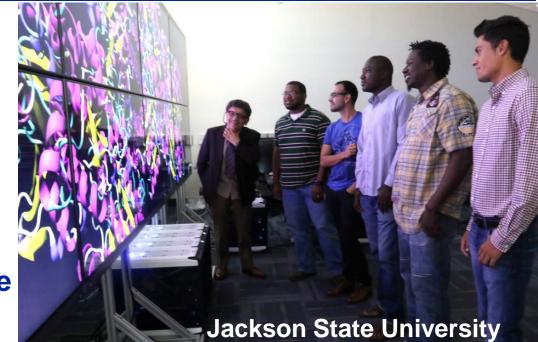
#### RocketChat: Helping Users Help Each Other 724 Users & 180,000 Messages as of 9/14/19

	👉 🗰 general		(i) Q 688 Q+ :
Livechat 🔿	JUMP TO FIRST UNREAD	95 NEW MESSAGES SINCE YESTERDAY AT 3:45 PM	MARK AS READ
Open Livechats	D dan 11:17 AM cool, thanks		ž.
Channels	G gpeek 12:55 PM C G @john.graham @josh.sonstroem I believe we DMZ - this is being fixed now and will likely fix th © 1	e found the issue working with CENIC, appears they had an out of date pre ne siderea issue - both V4 and V6 is being fixed	fix accept list for Science
G # general	john.graham Admin 12:56 PM		
N # news	very cool !		
Private Groups	<b>G</b> gsarar 1:16 PM Has joined the channel.		
	Hi John, can you enable my account?		
N A nrp-pilot	R robert.twomey 1:42 PM Has joined the channel.		
• dimm	john.graham Admin 2:16 PM @gsarar i validated you as a user		· · · · · · · · · · · · · · · · · · ·
🗾 - jhess	Will you be the group lead admin ?	Student Pro	ject:
🧾 🔹 john.graham	A alexander.potapov 2:50 PM	on a pod? Thanks in advance! Chatbots co	mina
Rob-Vietzke 1	Is there any recommended way to access matlak		
	🙂 Message		Q +

💬 ROCKET.CHAT

#### **PRP/TNRP Actively Develops Diversity**

- Grants
  - 3 Female co-Pls
  - 1 Hispanic co-PI
- Campuses
  - 8 Minority-Serving Institutions in PRP/CHASE-CI
- Workshops
  - NRPII Workshop Steering Committee 80% Female
  - Multiple MSI, EPSCoR Focused Workshops







Presenting FIONettes







# The Engagement and Performance Operations Center (EPOC)

Dr. Jennifer M. Schopf PI, EPOC Indiana University International Networks Jason Zurawski Co-PI, EPOC ESnet / Lawrence Berkeley National Laboratory

# **Engagement and Performance Operations Center**

- Joint project between Indiana University and ESnet
   co-PI Jent (IU GlobalNOC) and Zurawski (ESnet)
- Part of CC\* program for domestic science support
  Program Officer: Kevin Thompson
- Award #1826994, \$3.5M over 3 years
- Partnerships with regional, infrastructure, and science communities that span the NSF and DOE continuum of funding



# Understanding End-to-End Performance is Hard

- Lots of pieces Host system through networks to host system
- No one controls all the pieces
- Unknown expectations for what performance should be
- Soft failures are hard to find
- Many, many points of coordination



# **Roadside Assistance Process**

- "This file transfer worked last week, but it doesn't anymore?"
  - Think of this like a flat tire, crash repair
  - Anyone can submit
- Contact <u>epoc@iu.edu</u>
  - Within 24 hours, gets triaged
  - Some initial investigation to verify the issues
  - A Case Manager and Lead Engineer are assigned
  - Shareable infrastructure set up
- Centralization of Researcher Interactions



## **EPOC Deep Dives**

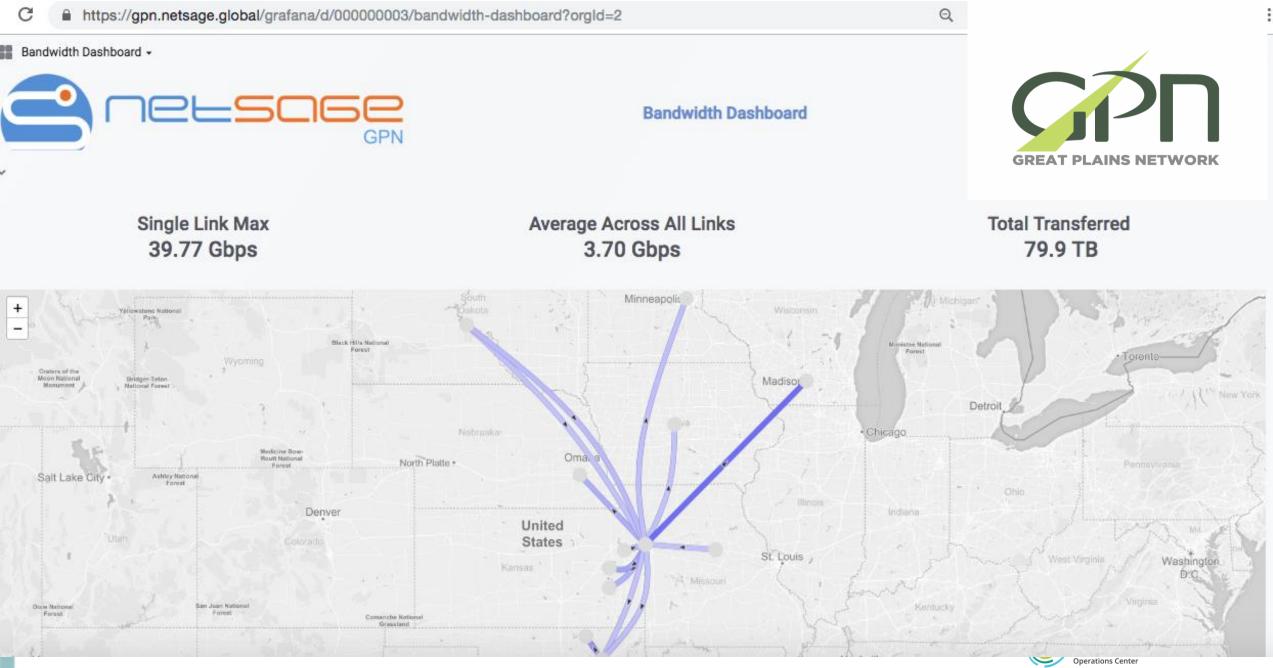
- Think of this as regular maintenance, oil change, or planning to buy a new car
- Based on seminal work by ESnet to develop Scientific Case Studies
  - Walk through science workflow with the actual scientists
  - Way to understand needs and planning
- Often identifies issues that have <u>nothing</u> to do with networks, and everything to do with sociology



# Network Instrumentation using NetSage

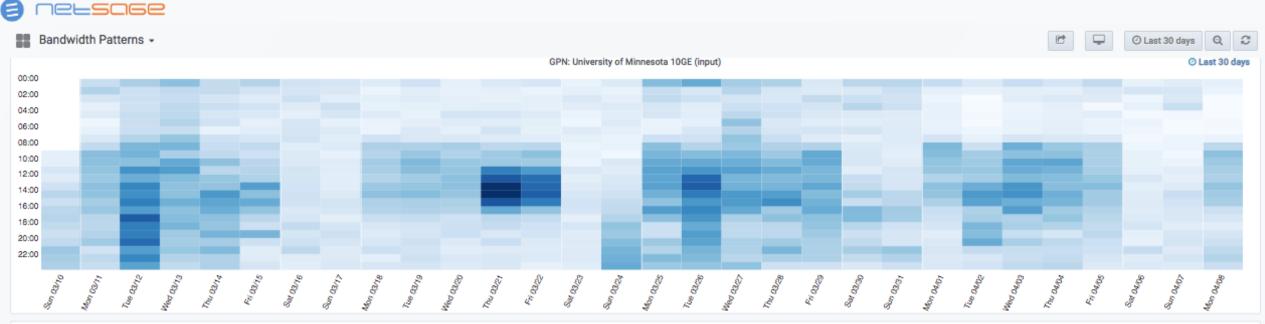
- Performance and measurement are 2 sides of a coin
- Common basic measurement data is the first step to understanding performance issues
  - E.g. Global perfSONAR Deployment, <u>http://my.es.net</u>
- NetSage framework
  - SNMP, perfSONAR, Flow, Tstat Data
  - Grafana-based dashboards to visualize performance
- <u>http://gpn.netsage.global</u>
- <u>http://ilight.netsage.global</u>





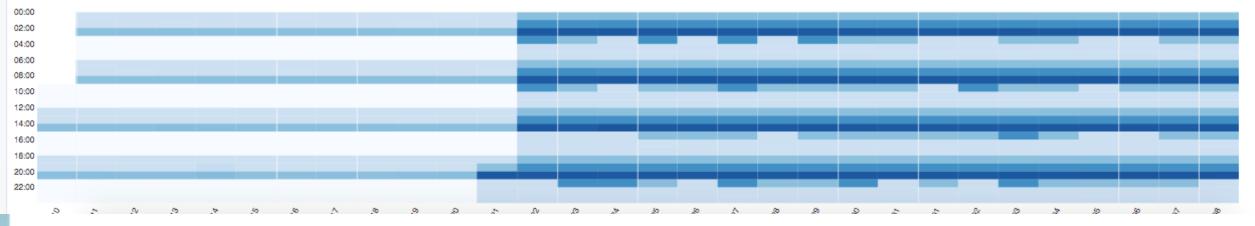
#### http://gpn.netsage.global

## Bandwidth patterns

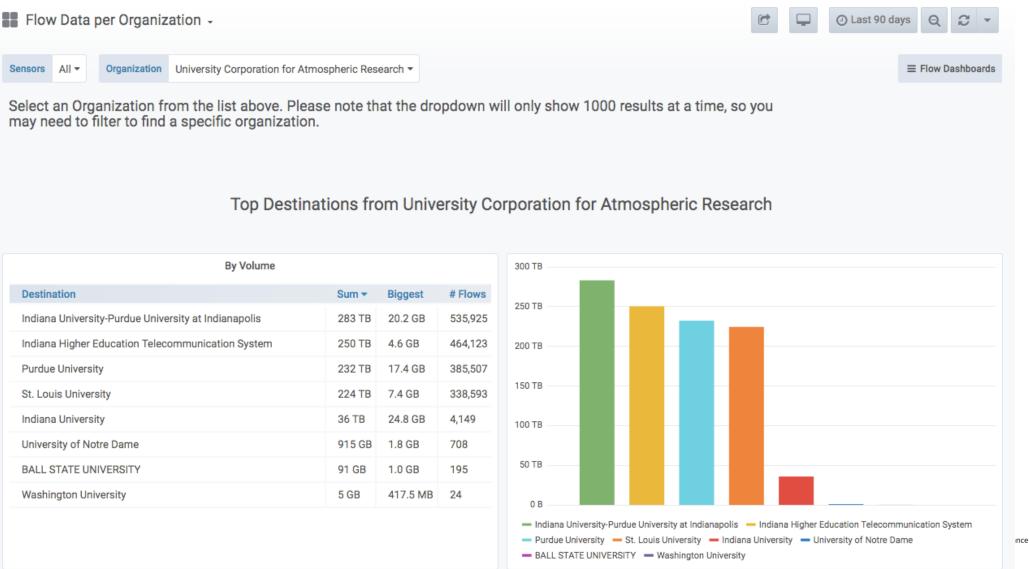








## Flow data by Organization- iLight and NCAR



▶?

1

22

## What is a "Service-in-a-Box"?

- Basic idea:
  - Only large facilities with dedicated funding can afford the time/effort to design/install/operate/maintain a dedicated science infrastructure
  - Ameliorate the costs of design/install at a higher level (e.g. regional network).
  - Create infrastructure that can be delivered as a service
  - Operation can be local or regional (offer flexibility based on the environment and resources available)
  - Develop a business model that facilitates cost recovery and upgrade schedules



# Training

- Follow on to OIN (<u>http://oinworkshop.com</u>) series that reached over 750 people in the NSF/DOE funding space during the 3 year operational period
- Hands on perfSONAR sessions
  - Especially for small nodes, includes file transfer tests
- How to do an Application Deep Dive
  - Also known as "How to talk to Scientists"
- DMZ/DTN Set Up
- To request send mail to epoc@iu.edu
  - include "Training Request: in the subject line



# Take Aways

- EPOC is an NSF-funded operations center to help scale science engagement and problem resolution
- Single point of contact to help with end-to-end performance issues
  - <u>epoc@iu.edu</u>
- More about EPOC:
  - <u>http://epoc.global</u>
- Jennifer Schopf, jmschopf@iu.edu
- Jason Zurawski, <u>zurawski@es.net</u>





# **EPOC in Texas**

#### Akbar Kara, Chief Technology Officer

September 25, 2019

## **Overview – Trinity University**



**6 IT Staff** 





8 hour engagement



**Classical Studies, Chemistry, Geosciences, Computer Science, Physics & Astronomy** 



#### Impact



Bringing IT & Faculty together



Assessment of existing infrastructure

<u>\_</u>



**Interpretation of needs** 



**Recommended Solutions** 



#### **Interest from other Texas Universities**



•

#### **Texas Tech University**

Lubbock - West Texas

#### **Baylor University**

Waco - Central Texas







### How Regional Partnerships with National Performance Engineering and Outreach Initiatives are Enabling Science

Jennifer Oxenford, Director, Community Engagement, KINBER Co-located NSF CC\* and CICI PI Workshop/TNRP/Quilt Fall Member Meeting Minneapolis, MN Wed. Sept. 25, 2019

## KINBER Background/Overview

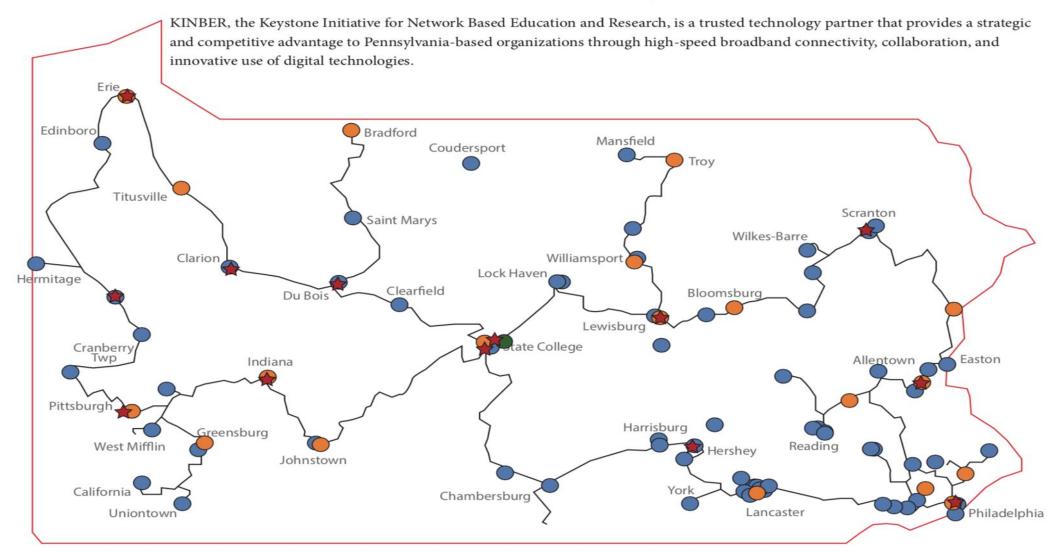
- Keystone Initiative for Network Based Education and Research (KINBER) is Pennsylvania's statewide research, education, and community network.
- Non-profit, member based organization that provides a variety of next generation broadband connectivity solutions and services to community anchor organizations in PA.
- Formed in 2009 to receive capital funding through a **\$99.6 million NTIA grant, with over \$29M matching funds**.
- Owns and operates 1800+ mile PennREN fiber optic infrastructure in Pennsylvania.
- One of 43 Research and Education Networks nationwide.
- KINBER offers network connectivity to its advanced
   PennREN network and trusted technology solutions to its member community.



### **CELEBRATING 10 YEARS**

*of* Pennsylvania's Statewide Research, Education, and Community Network

#### **KINBER Network Map**



1 GE Connection

10 GE Connection

100 GE Connection

Service Nodes



Since 2014 KINBER has provided education and training on enabling science and supporting research through webinars, workshops, virtual trainings, pilots, and more.

- OIN workshop in 2016 at Millersville University
- Preparing and Submitting your NSF CC\* Grant Proposal webinar series 2016-2019
- PerfSONAR and Network Performance workshops at KINBER annual conferences
- Webinars and trainings on Globus, ESnet Science Engagement, XSEDE Campus Champions, OSG, etc.
- Virtual Office Hours for Colleges/Universities
- Support through KINBER Research Engagement Advisory Committee

## **KINBER Support for Enabling Science**

NSF Campus Cyberinfrastructure CC\* grants in PA

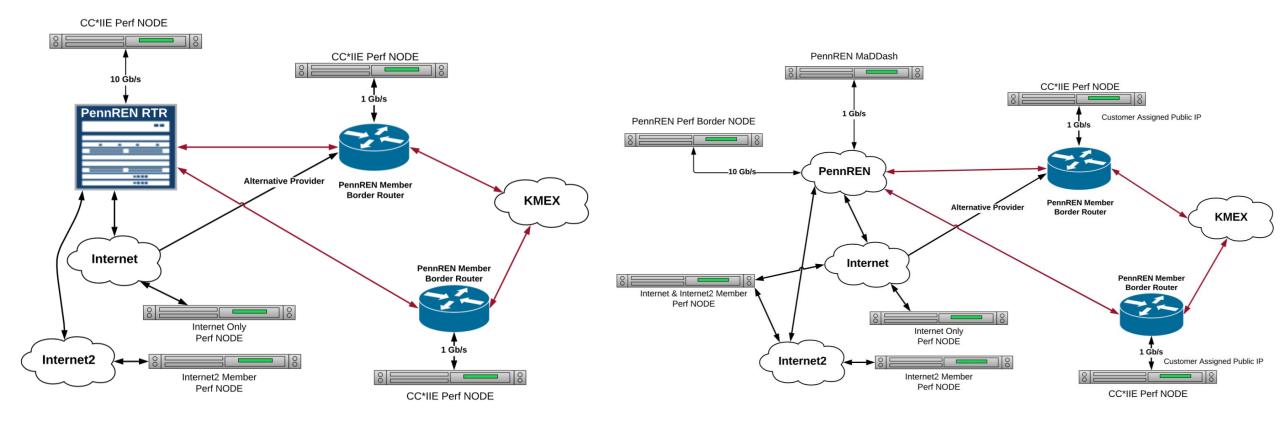
- Franklin & Marshall College 2015 CC\*DNI Campus Design: Building a State of the Art Research Network at Franklin and Marshall College; \$350K; 2019 CC\* Compute: Building a state-of-the-art campus compute resource at Franklin & Marshall College \$400K
- Bucknell University 2017 CC\* Network Design: The Bucknell Science DMZ Network Design and Implementation \$399,200K
- Arcadia University 2018 CC\* Transforming Arcadia's Networking Capability, Enhancing for Innovation to Grow Research Leaders in a Technology-driven World \$352K
- Duquesne University 2019 CC\* Networking: A High-Performance Science DMZ and Dedicated Research Network for Duquesne University \$462K

## **KINBER CC\*** perfSONAR Activities

- KINBER NSF CC\*IIE Region Accelerating the Adoption of Campus Cyberinfrastructure Technologies in Pennsylvania Grant (Award Award 1440699)
- As part of this grant, KINBER offered a perfSONAR pilot program from 2015 – 2018 to several schools in PA.
- Pilot provided pre-configured perfSONAR platforms to six campuses in PA in order to understand if pre-configured platforms lead to faster integration into the campus infrastructure.
- Participating campuses included: Franklin & Marshall College, Swarthmore College, CMU, Villanova, Harrisburg Area Community College, and The Hill School
- Representative campuses included K12, R1, and small and underresourced schools.
- KINBER perfSONAR Pilot provided initial key findings on perfSONAR deployment in region.

## **KINBER** perfSONAR Activities

#### **KINBER PennREN perfSONAR Topology**



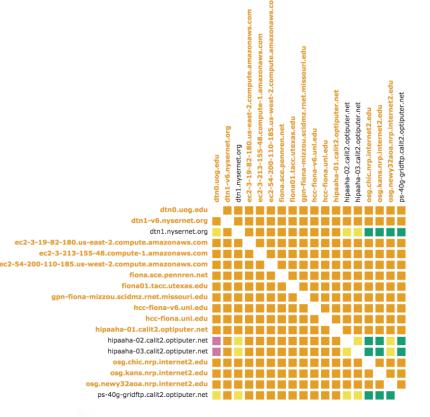
## Enhanced Support with PRP/NRP

KINBER is part of the PRP/NRP pilot announced in 2018 at Internet2 Global Summit.

KINBER staff actively participate in NRP activities including PRP/NRP Pilot Engagement team, PRP Engineering group, and Scaling the National Research Platform Communications team.

KINBER has deployed PRP infrastructure and tools including a FIONA node.

KINBER continues to seek and share opportunities for regional awareness and training on PRP/NRP infrastructures and activities to enable and support science in PA.



NRP Mesh - Throughput NRP\_GridFTP - Throughput

## KINBER and Eastern Regional Network (ERN)

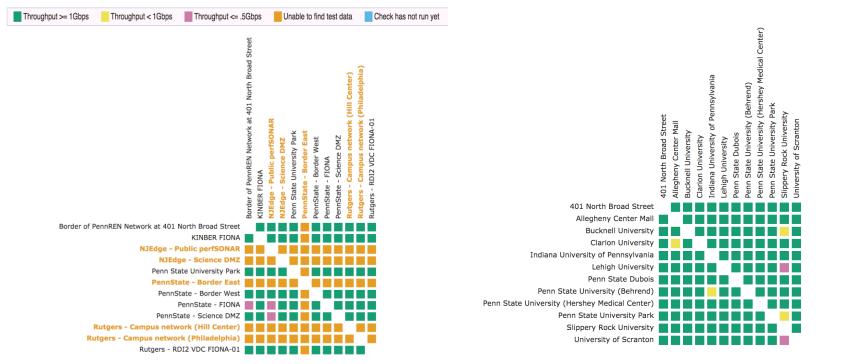
# Understand and support end-to-end performance and data movement in support of research in local, regional and national environments.

#### **Project - NSF Funded DIBBS VDC**

NSF DIBBs Virtual Data Collaboratory - Throughput, full-mesh - Throughput

#### Pennsylvania - PennREN

PennREN Core Mesh - PennREN CORE 1G Throughput (KMEX)



ERN

Throughput >= 1Gbps

Dashboard 1 - Dashboard 1 - throughput\_task - Throu

Found a total of 7 problems involving 6 hosts in the grid

Throughput < 1Gbps

Throughput <= .5Gbps

## Enhanced Support with EPOC Team – Outreach/Training

EPOC staff Jason Zurawski and Hans Addleman participated in KINBERCON April 1-3, 2019 in Philadelphia. Gave general session talk *EPOC (Engagement Performance and Operations Center) Services and Activities Supporting Research in PA*.

EPOC staff Jason Zurawski and Hans Addleman offered a half-day workshop *Determining Technology Requirements for Scientific Innovation*.

In addition to the talk and workshop they led a Deep Dive with Arcadia University as part of the workshop.

Result of the workshop and deep dive generated a White Paper on Arcadia University Bioinformatics Deep Dive <u>https://escholarship.org/uc/item/1196z33x</u>

## Enhanced Support with EPOC Team – Arcadia Deep Dive

The Arcadia University bioinformatics project was one of the science drivers for the successful NSF Campus Cyberinfrastructure award entitled "Transforming Arcadia's Networking Capability, Enhancing for Innovation to Grow Research Leaders in a Technology-driven World."

3-year CC\* award for \$352,500 started in 2018. The project is creating a Science DMZ with a data transmission network capable of 10Gbps connectivity (more than 10 times faster than current speeds) to KINBER and national research networks.

Side meetings were held among EPOC staff, KINBER staff, Arcadia, and Penn State University staff to determine future collaboration opportunities and engagement.

### Enhanced Support with EPOC Team - NetSage

- KINBER is working with closely with EPOC team on setting up our NetSage monitoring suite deployment in PA for proactive discovery and resolution of performance issues via network analysis services and application analysis.
- Expected to have this set up by end of Oct. 2019. Working with GlobalNOC to obtain SNM data.
- Goal moving forward to set up Net Sage using flow data as well.
- Franklin and Marshall College interest in setting up NetSage.
- KINBER committed to deploying and using NetSage. Also plan/hope to work with EPOC, GPN and others towards possible containerized version of the extra flow data.

### Enhanced Support with EPOC Team - perfSONAR and DMZ

- KINBER in middle of perfSONAR Managed Service project with EPOC. Looking to provide "perfSONAR in a Box" to select campuses.
- KINBER member Arcadia University is interested piloting the "perfSONAR in a box" deployment with EPOC as initial KINBER perfSONAR pilot site, to launch, test, and refine the model.
- Goal to scale the "perfSONAR in a Box" model to additional colleges and universities in PA and then grow to add additional offerings in partnership with EPOC.
- Additional perfSONAR, DMZ, and other managed service interest and opportunities being explored among KINBER community.

Jennifer Oxenford Director Community Engagement joxenford@kinber.org





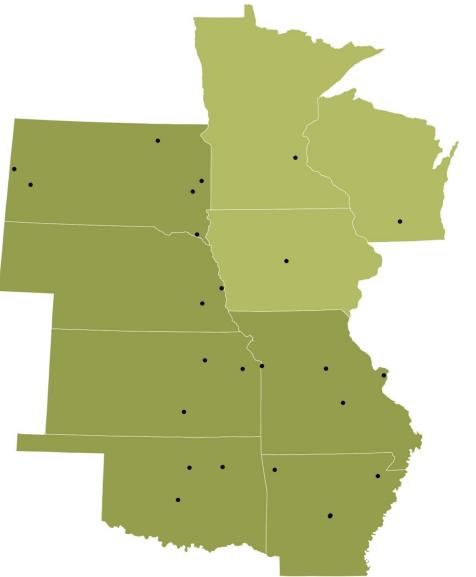
# EPOC & TNRP impact within GPN

NSF / NRP / The Quilt Minneapolis, MN 2019

James Deaton Executive Director jed@greatplains.net







- The Great Plains Network (GPN) is a non-profit consortium aggregating networks through GigaPoP connections while advocating research on behalf of universities and community innovators across the Midwest and Great Plains who seek collaboration, cyberinfrastructure and support for big data and big ideas, at the speed of the modern Internet.
- Over two dozen universities
  - O Across 9 states
    - More than 20 years of collaborating in research and education networking





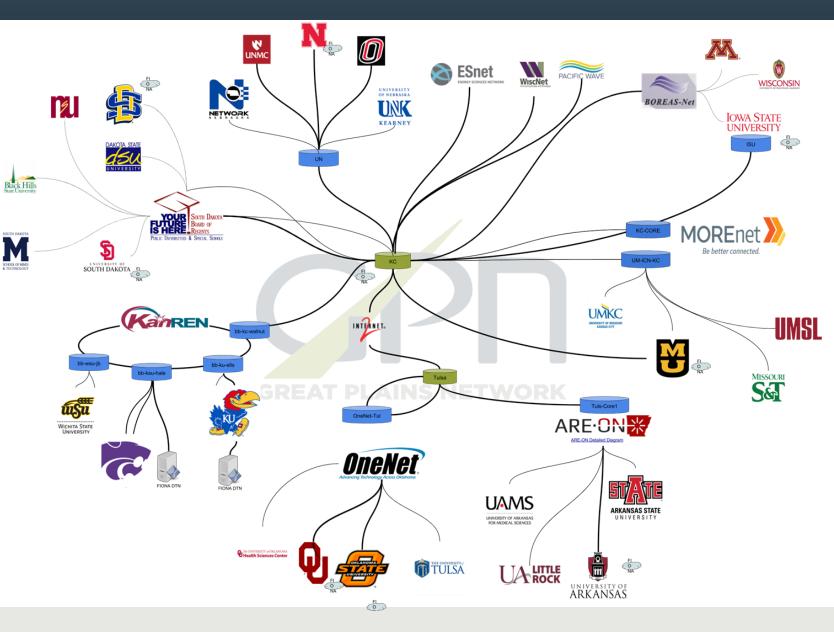
### Connected via 6 state networks and a RON

- ARE-ON
- KanREN
- MOREnet
- Network Nebraska
- OneNet
- SD-REED
- BOREAS



### Goals with NetSage and More Broadly via work with EPOC

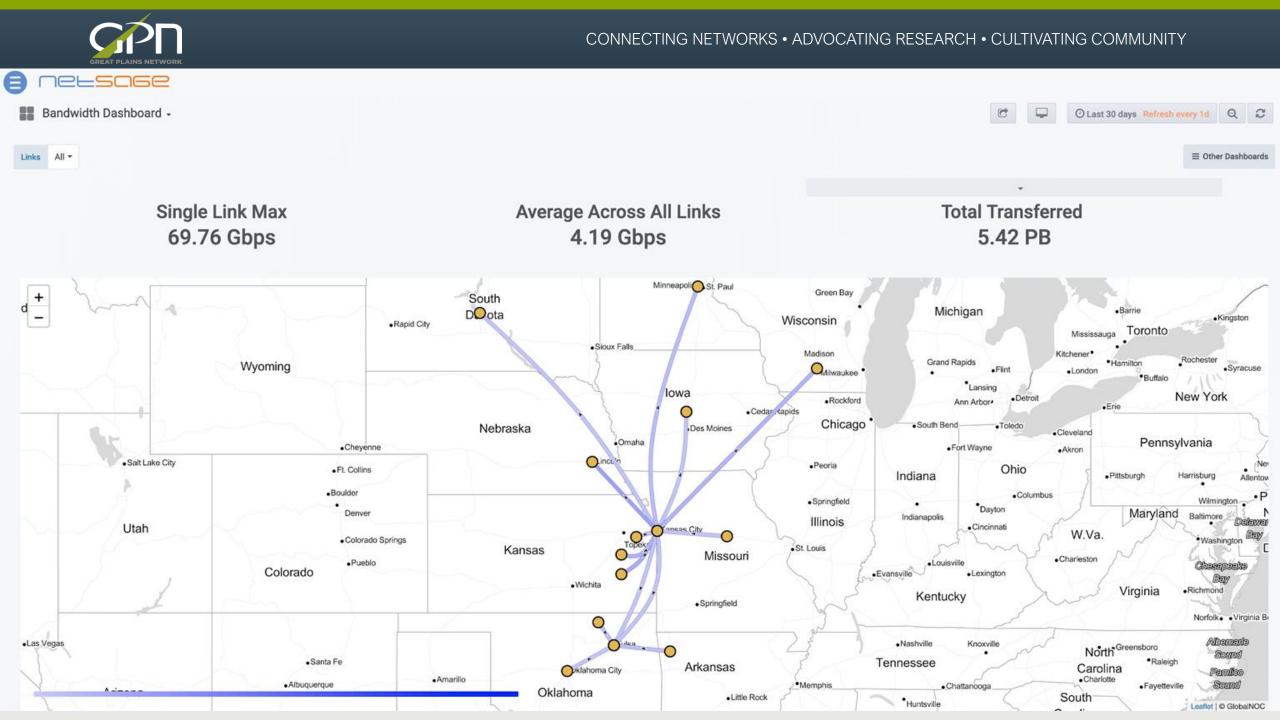
- Deeper understanding of R&E data movement across the region
- Engaging campus IT and state networks in both passive and active approaches of improving data movement
- Increasing awareness of the rich set of science drivers within the region





## **EPOC Engagements and Deployments**

- Workshop: EPOC Science Engagement: Bridging the Technology Gap between Information Technology and the Research Community
- What are GPN Folks Doing Internationally
- BoF: Ask the CI Engineer
- NetSage





#### CONNECTING NETWORKS • ADVOCATING RESEARCH • CULTIVATING COMMUNITY

Bandwidth Dashboard -

GPN: University of Missouri 100GE 1.5 Gbps

1.0 Gbps

500 Mbps

- A-Z

\_ Z-A

0 bps

12:00

16:00

20:00

00:00

04:00

1.352 Gbps

462 Mbps

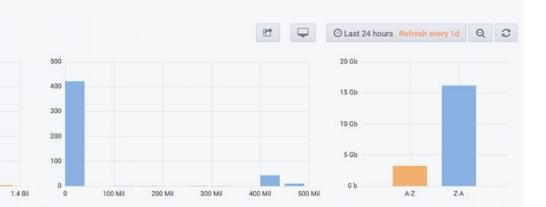
max

08:00

avg

11 Mbps

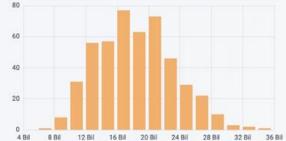
51 Mbps



GPN: University of Nebraska - Lincoln 100GE

~





500

400

300

200

100

0

0

200 Mil

400 Mil

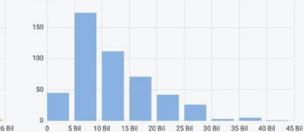
600 Mil

800 Mil

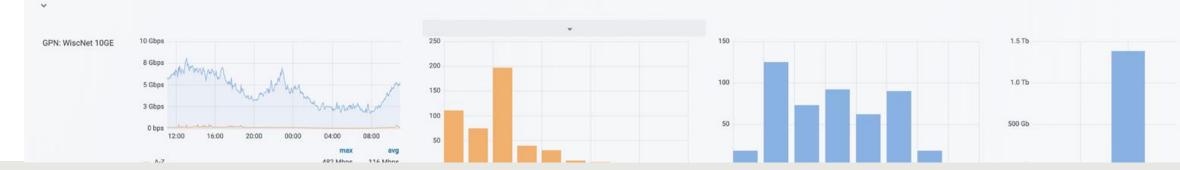
1.0 Bil

1.2 Bil

200





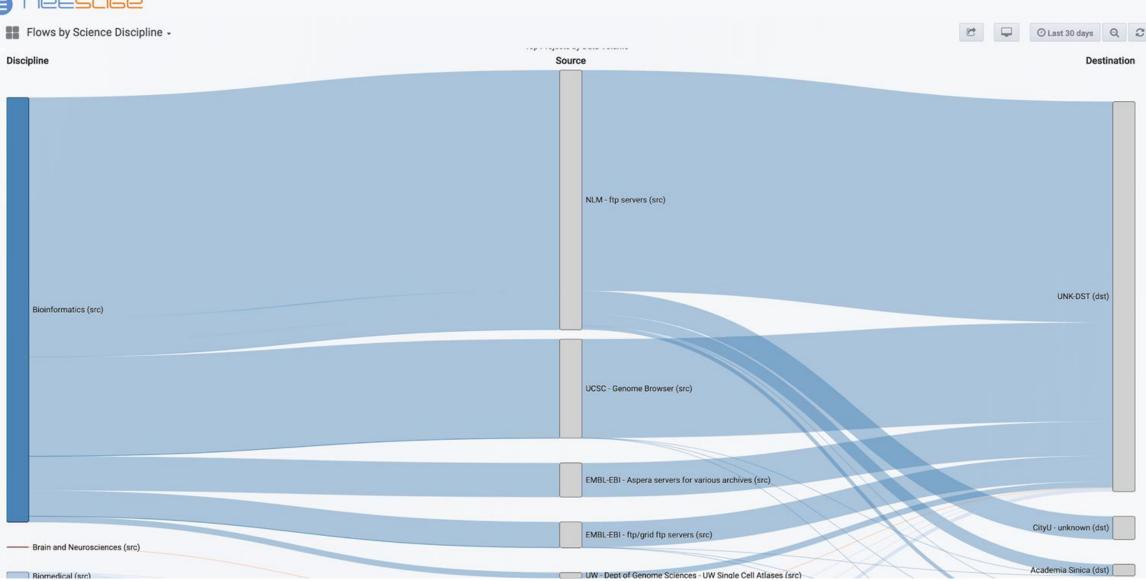




#### CONNECTING NETWORKS • ADVOCATING RESEARCH • CULTIVATING COMMUNITY









You are logged in

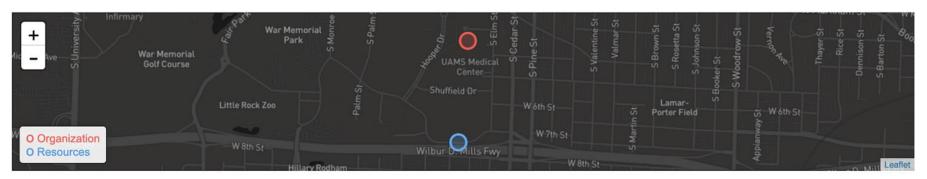
Contact Us



#### Q

#### University of Arkansas for Medical Sciences (UAMS)

The University of Arkansas for Medical Sciences (UAMS), Arkansas' only academic medical center, is part of the University of Arkansas System, a state-run university in the U.S. state of Arkansas. The main campus is located in Little Rock and consists of five colleges including one graduate school, seven institutes, a statewide network of community educational centers, and the UAMS Medical Center.



#### **Organization Information**

Details		C.
Abbreviation	UAMS	
Homepage	http://www.uams.edu/	
Geolocation	34.749400, -92.320000	
Country	United States	
Notes		
Contact		
Email		

#### Resources

Resources	Events						
					Add Resource		
Resource Name		CIDR	Discipline	Role	Lat, Long		
UAMS - The Car	ncer Imaging Archive (TCIA)	144.30.124.210/32	Biomedical	Storage	34.7449, -92.3205		

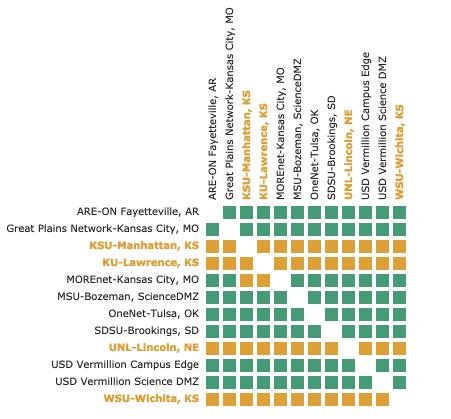
00

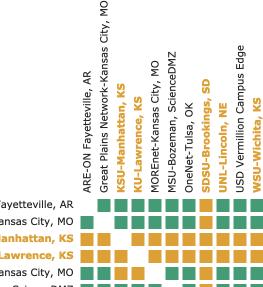


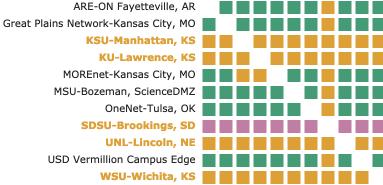
## **TNRP Engagements and Deployments**

- Nautilus "Hypercluster" deployment of perfSONAR mesh development and data collection
- Development environment for tools to enhance engagement opportunities
- Platform for systems to enhance research network resilience (detecting BGP hijacks) through ARTEMIS

### **GPN-RP** perfSONAR Dashboard







#### NSF PI Connections



Number of years:

#### .EDU site:

missouri.edu umkc.edu mst.edu umsystem.edu umsl.edu

#### Choose one:

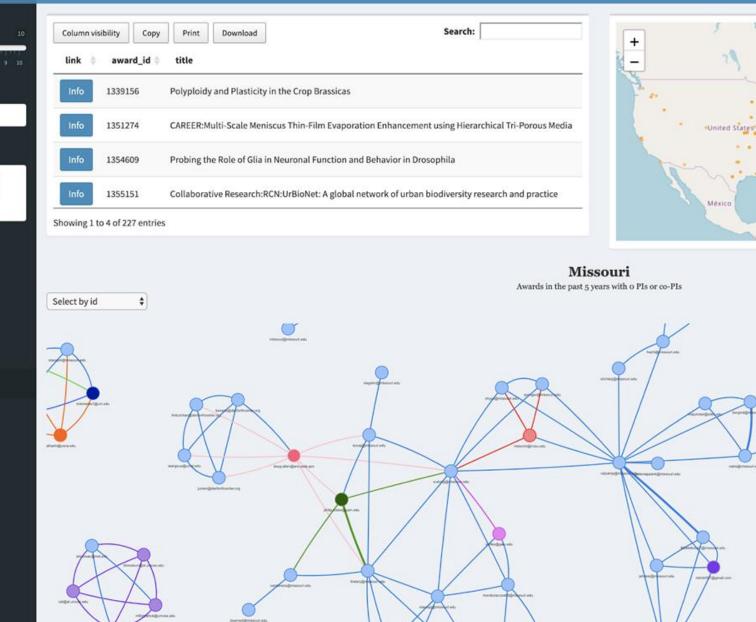
interstate

inter-institution
 all



Dashboard

Raw data



### **Social Network Analysis of Awards**

Connecting network data such as ASNs to the institutions to help engage networkers

Interesting discoveries:

- Challenges of mapping co-Pls to their institutions and the networks that serve them
- Successfully identifying great collaborators

Developed and deployed in PRP's Kubernetes environment

### ARTEMIS self-managed BGP hijacking detection https://github.com/FORTH-ICS-INSPIRE/artemis

VIEWS	10	AR1			S			Admin * Act	tura = Az	kod S
		Hijacks					Live	e Update:	•	0
NCC		Terrentations (m) = (	ne (se (vane)			Internet Statute			-	
PENETWORK		Time Detected **	Biston	Pada	Type	Higher All	# Pairs 2000	# Allers Infected	Sec. 1	Marte
DORDINATION		3018-15-13-0716-07		18853376		104	. 9	7		-
TRE	BGPSSTREAM	2018-12-12 02 25-22		100912034	1	Unknown	3	8		the
	DUT	304-0-0123807		1069526229	ů.	462				100
		2014-12-12 22 20 28	-	100912003004	. 4	98879			• 1	Vira
		10.6-G-G 10.0137		10101.0.078		5408				Yes
		2016-02-02-03-26-16		106-01250-0224		9522			100.00	Video Vicializa
		309-0-02202010		126.01.5.076		46.12	. 4		• •	Vare
				Path.	. then	Hark AL				
		Shaving 7 to 7 of 7 answer					Times are shown in your hour			
				100	-					



Center for Applied Internet Data Analysis University of California San Diego





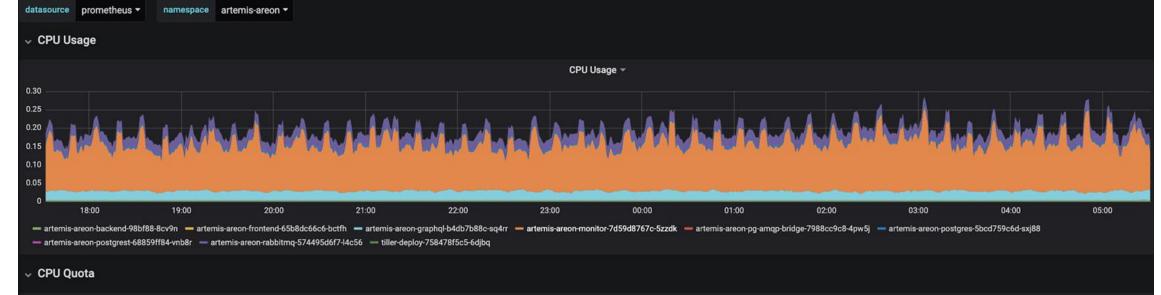


NSF OAC-1848641 - Sep 2018 - Aug 2019 **Experimental Deployment of the ARTEMIS BGP Hijacking Detection Prototype in Research and Educational Networks** 



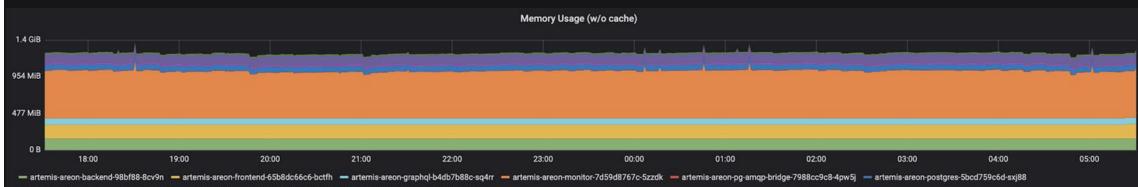






CPU Quota	
Pod	CPU Usage
artemis-areon-rabbitmq-574495d6f7-l4c56	0.02
artemis-areon-postgres-5bcd759c6d-sxj88	0.01
artemis-areon-pg-amqp-bridge-7988cc9c8-4pw5j	0.00
artemis-areon-graphql-b4db7b88c-sq4rr	0.03
artemis-areon-frontend-65b8dc66c6-bctfh	0.00
artemis-areon-backend-98bf88-8cv9n	0.00





- artemis-areon-postgrest-68859ff84-vnb8r - artemis-areon-rabbitmq-574495d6f7-l4c56 - tiller-deploy-758478f5c5-6djbq



## Summary

- Gaining insight into patterns and projects utilizing the connections
- Learning better ways to engage and discover scientific workflows
- Encouraging conversations that have led to much greater amounts of network metric sharing across multiple regionals
- Simplifying the tougher aspects of research network measurement and awareness